

VueQuest Technologies, Inc., (VueQuest), BigShot-HD camera warranty is limited to the following terms set forth below:

VueQuest warrants the original purchaser of the BigShot-HD product will be free from defects in design, workmanship and materials under normal use for a period of one (1) year from the date of the original purchase ("Warranty Period").

The original purchaser shall without delay contact VueQuest of any defect which appears in accordance with VueQuest's RMA handling, and failure to do so shall mean that the original purchaser loses the right to have the defect remedied.

Return Material Authorization (RMA) Number: Before returning a product for repair or replacement, customer must request an RMA from VueQuest's technical support group. Customer must provide VueQuest with a return phone number, e-mail address, shipping address, product serial numbers and a valid form of a bill of sale or receipt with a description of the reason for repairs or returns as well as the date of purchase.

Warranty RMA's are valid for 30 days and will be issued upon satisfactory completion of the above requirements. If a valid claim is received by VueQuest within the Warranty Period, the sole remedy of the original purchaser and VueQuest's sole and exclusive liability shall be limited to either repair the hardware defect using new or refurbished replacement parts, or replacement of the product. Repaired or replacement hardware will be warranted for the remainder of the original Warranty Period or ninety (90) days, whichever is longer.

Products that are returned to VueQuest must be complete including all original boxes, packing materials, manuals, blank warranty cards, and other accessories provided by VueQuest. VueQuest reserves the right to refuse the return of incomplete Products and will charge a minimum of twenty percent (20%) restocking fee for returns VueQuest elects to accept in lieu of the incomplete packaging.

Warranty Exclusions and Limitations:

This Limited Hardware Warranty does not apply (i) if the product has been subject to faulty and improper installation, maintenance, service, operational adjustments, repair, alteration and/or modification in any way that is not (a) covered in the documentation for the product or (b) carried out with VueQuest's prior consent in writing, (ii) to damages caused by failure to follow the instructions covered in the documentation for the products or other specific instructions from VueQuest, (iii) to cosmetic damages, (iv) if the product has been tampered with, (v) if the product is damaged by acts of God, misuse, abuse, negligence, accident, normal wear and tear and deterioration, improper environmental conditions (including, but not limited to, electrical surges, water damage and heat exposure) or lack of responsible care, (vi) if the product has had the model or serial number altered, defaced or removed, (vii) to consumables (such as batteries) (viii) to products that have been purchased "as is", (ix) VueQuest BigShot-HD products purchased from an unauthorized distributor/reseller will be covered under warranty at VueQuest's sole discretion, (x) damage that occurs in shipment or from improper storage or transportation, (xi) damages by any other cause not related to defective design, workmanship and/or materials.

THE WARRANTY AND REMEDIES PROVIDED ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER EXPRESS OR IMPLIED WARRANTIES INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. CERTAIN JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES. IF LAWS UNDER SUCH JURISDICTIONS APPLY, THEN ALL EXPRESS AND IMPLIED WARRANTIES ARE LIMITED TO THE WARRANTY PERIOD IDENTIFIED ABOVE. UNLESS PROVIDED HEREIN, ANY STATEMENTS OR REPRESENTATIONS MADE BY ANY OTHER PERSON OR FIRM ARE VOID. EXCEPT AS PROVIDED IN THIS WRITTEN WARRANTY AND TO THE EXTENT PERMITTED BY LAW, NEITHER VUEQUEST OR ANY AFFILIATES WILL BE LIABLE FOR ANY LOSS, INCONVENIENCE, OR DAMAGE, INCLUDING, BUT NOT LIMITED TO, DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, RESULTING FROM THE USE OR INABILITY TO USE THE BIGSHOT-HD PRODUCT. NOTWITHSTANDING THE FOREGOING, VUEQUEST'S TOTAL LIABILITY FOR ALL CLAIMS UNDER THIS WARRANTY SHALL NOT EXCEED THE PRICE PAID FOR THE PRODUCT.